Globe at Home, Globe Telecom’s home broadband service, is taking precautionary measures against the spread of Covid-19 by having its lineemen and equipment installers undergo stringent health checks before being deployed to serve a customer’s residence.

“This move is meant to ensure the safety of Globe broadband customers from getting the coronavirus by safeguarding the health of our frontline workforce,” said Marsha Sane, SVP and Head of Broadband Business at Globe.

With the country already placed under a state of public health emergency due to Covid-19, Globe at Home shall put priority on the health of its employees and customers, added Sane.

Some of the safety procedures undertaken by Globe at Home for its installers and repairmen include health checks done before deployment.

Installers and repairmen will be checked for any signs that indicate sickness. They must pass the following checks before being deployed to the customer’s residence: their temperature must be less than 37.4 degrees Celsius; they must not have any signs of cough or cold; they must not show any difficulty in breathing, pain in the throat or chest area.

They are also required to disclose if they have come in contact with anyone who has displayed any of symptoms of headache, fever, coughing, diarrhea, or chest pain, and if they have travelled from countries affected by Covid-19.

Before visiting a customer’s residence, installers are required to pass by the hand wash area to wash thoroughly using soap and disinfect their hands using alcohol. All technicians are also required to carry water jugs to keep themselves hydrated.

Upon arrival at the customer’s residence, they are instructed to immediately put on their masks. The mask will not be removed until installation or repair has been completed. Installers are likewise required to use alcohol before they do any work at the customer’s home.

After installation or repair has been done, installers are obliged to wash their hands and are encouraged to continue frequently using alcohol and not to touch their faces, particularly their eyes and nose.

The coronavirus, which causes a disease called Covid-19, originated from Wuhan in China. It has already spread to more than 100 countries, with increasing cases in India, Japan and South Korea.

In the Philippines, the Department of Health has confirmed 49 cases of Covid-19. Given the rapid rise in cases all over the world, WHO has officially declared the disease a global pandemic.

Globe at Home customers can access the official site of the Department of Health (DOH) and National Disaster Risk Reduction and Management Council (NDRRMC) free of data charge to stay updated on the latest developments on Covid-19. New customers can also avail P1,000 off on all prepaid plans with free installation until March 31, 2020 to continue. Simply use the code STATATHOME on your application online.

Learn more about the latest from Globe at Home via the official website: https://www.globe.com.ph/broadband.html.